# FIREWIRE App How-To Guide

# Registration Steps

1) Download the MobileConnect app to your phone from the Google Play Store or App Store

## Using a CAC Enabled Device:

2) Register your phone using MobileConnect website: https://mobileconnect.us.army.mil/

3) Create your 8-digit PIN [NOTE: Cannot not be repeating numbers (ie 12 or 22)]

**NOTE:** If you have already registered with MobileConnect and didn't a create PIN do the following:

1) Login into the MobileConnect website
2) Open the Mobile Connect Application
3) Select the Settings icon in the application
4) Select Register for Primary Factor
5) Scan the QR code on the MobileConnect Website
6) Create your 8-digit PIN

| OPTIONS |
| --- |
| Terms & Conditions |
| Add Army365 TOTP |
| Register for Primary Factor |

Version 2.0.0.107
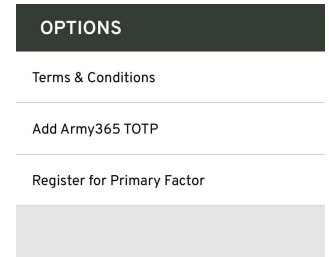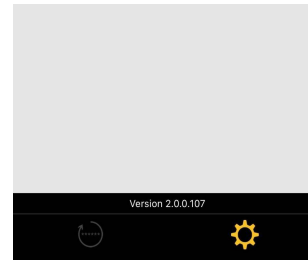
# Access Steps

1) Navigate to FIREWIRE website on your phone (Best on Chrome/Safari/Firefox)

**FireWire**

2) Click "Get Started" then "Accept and Login" to be redirected to EAMS-A

**Your connection is not private**

Your connection is not private. Attackers might be trying to steal your information from domain.com (for example, passwords, messages, or credit cards). NET::ERR_CERT_AUTHORITY_INVALID

ADVANCED                    Back to safety

*If the connection is not private. Press "Advanced,"or "Show Details (iPhone)"  then click the link "Proceed to federation.eams.army.mil."
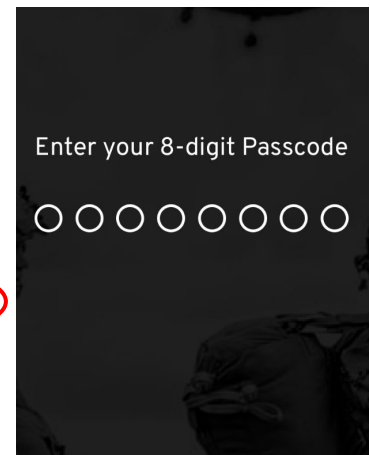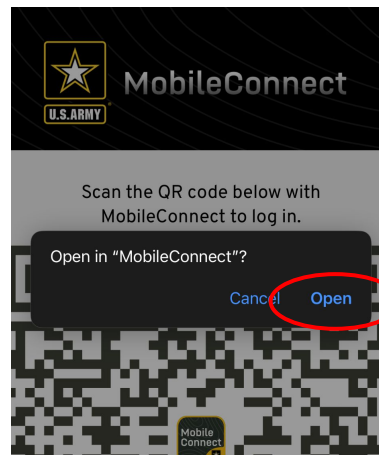
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3) Select "MobileConnect" as login method

4) Tap the center of the QR code or if on computer scan the QR code with MobileConnect

**EAMS-A Login Single Sign-On**

Username

Password

Login     CAC/PIV Login     MobileConnect

Trouble logging in?         For assistance please contact the AESD

Reset Password
Create Account

AESD ARMY ENTERPRISE SERVICE DESK
AESD-Worldwide 1-866-335-ARMY

(AESD portal account setup required)

Scan the QR code below with MobileConnect to log in.

Mobile Connect

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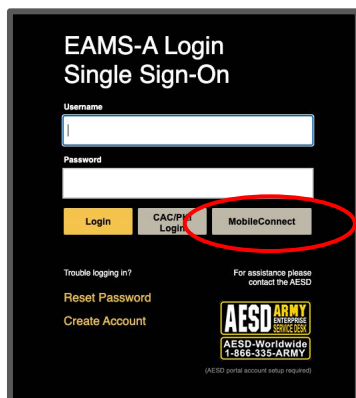
5) Open "MobileConnect" when Prompted

6) Input your 8-digit code

U.S.ARMY  MobileConnect

Scan the QR code below with MobileConnect to log in.

Open in "MobileConnect"?

Cancel     Open

Mobile Connect

Enter your 8-digit Passcode

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7) Navigate back to browser to use the FireWire application

**FIREWIRE** ARMY SOFTWARE FACTORY